

Ahmed Abd El Alim El Nasharty

EL Dahar – Hurghada

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Education

- PHD degree in Tourism Studies at Faculty of Tourism and Hotel Management Helwan University , and the thesis title is "A Three Dimension Model for the Correlation among Quality of Life Work, Servant Leadership and Organizational Commitment , Case Study on the employees of the Ministry of Tourism in Egypt " , 2018 . Grade : Excellent .
- Master degree in Tourism Studies at Faculty of Tourism and Hotel Management , Helwan University , and the thesis title is "Evaluating the fringe benefits system in the multinational travel agencies", 2013 . Grade :Excellent.
- Bachelor degree in Tourism Studies , Faculty of Tourism and Hotel Management, Helwan University, 2010. Grade: Excellent with honor (90.5%).

Experience

- Lecturer at Faculty of Tourism and Hotel Management , Hurghada University since 2024 (Till now)
- Employer's relations officer, University Centre for Career Development, Hurghada University since 2024 (Till now) .
- Student Activities Coordinator at the Faculty of Tourism and Hotel Management – Hurghada University since January 2025 to present.
- Advisor of the Scouts and Public Service Committee at Hurghada University since 2024 to present.
- Member of the Examination Control Committee at the Faculty of Education – Hurghada University for the academic year 2024–2025.
- Member of the Quality Assurance and Accreditation Unit at the Faculty of Tourism and Hotel Management – Hurghada University since January 2025 to present.
- Lecturer at Faculty of Tourism and Hotel Management , Beni Suef University (Partial Assigned) since 2021 to 2024
- Trainer and Instructor at Ministry of Tourism and Antiquities , and at Cairo International Airport since 2018 (Till now) .
- Trainer at Ministry of Youth and Sports since 2023 (Till now) .

- Tourist Specialist and Inspector at Ministry of Tourism and Antiquities since 2012 to 2024 .
- Member of the Training Ambassadors Unit at the Ministry of Tourism and Antiquities from 2018 to 2024.
- Appointed Member at Senate Simulation Model that belongs to Ministry of Youth and Sports since 2023 (Till now) .
- Member of the team work representing the Ministry of Tourism and Antiquities in the Technical and Vocational Education and Training reform program (TVET) (a grant provided by the European Union) from 2018 to 2023.
- Member of the Ministry of Tourism and Antiquities team in the job description program and setting global standards for each job in cooperation with the International Labor Organization and the Egyptian Ministry of Labor from 2018 to 2023
- Customer Service Representative at Etisalat Misr company since 2011 to 2012.
- Tour leader at Art Of Travel since 2010 to 2011 .
- Ticketing at Mena Tours since 2009 to 2010.

Published Research

- Studying the Impact of Servant leadership on Raising the Degree of Organizational Commitment of Employees in the Egyptian Ministry of Tourism , International Academic Journal of the Faculty of Tourism and Hotel Management , Helwan University , 2017 .
- Evaluating the Quality of Life work in the Egyptian Ministry of Tourism International Academic Journal of the Faculty of Tourism and Hotel Management , Helwan University , 2017 .

Courses and Certifications

- Facilitating Career Development Training at National Career Development Association in collaboration with American University in Cairo .
- English course at Amideast (general – conversation) .
- English course at American university in Cairo.
- English course at Ministry of Defense Language Institute.
- TOEFL Exam at(Helwan University–Ain Shams University–Cairo University)
- Digital Transformation at Faculty of Mass Communication - Cairo University
- ICDL course at Misr Academy with certification .
- Training of Trainers (TOT) at Ministry of Tourism and Antiquities.

- Foundations in market mapping and partnership building at Inspire 360 Degree Solution in collaboration with American University in Cairo.
- (Scientific publishing - University administration - Organizing scientific conferences - Time management and meetings) at the Capacity Development Center - South Valley University.
- Capacity Building Training Workshops "Occupational Skills Standards Development" Training course under supervision of "Technical and Vocational Educational and Training Reform program (TVET) " .
- Decentralization, Local Development course and Political Communication Skills at National Planning Institute .
- Government Innovation course at the National Institute for Governance and Sustainable Development.
- Self-improvement and Personal Development course at the National Institute for Governance and Sustainable Development
- Approaches to Enhance Tourist Confidence Post Covid-19, Training course at Arab Tourism Organization belongs to League of Arab States .
- A training course on the use of ALMANDUMAH Database System through the Egyptian Knowledge Bank portal, organized by ALMANDUMAH Foundation in collaboration with the Egyptian Knowledge Bank.
- Presentation and Communication Skills at Ministry of Tourism .
- Business Writing and Email Etiquette at Ministry of Tourism .
- Change Management and Business Etiquette at Ministry of Tourism .
- Facing and Solving Tourism Crises at Ministry of Tourism .
- The process of Working at Travel Agencies Sector at Ministry of Tourism .
- New Comers employees Training course at Ministry of Tourism .
- Attending Edu Egypt course (Education development universities in Egypt).
- Human resource course at El-Mistro Educational Cultural Center Cooperated with Welad Misr Association including these Topics;

1-Interview Skills	2- C.V Writing	3-Communication Skills
4-Time Management	5- Management	6- Marketing and Sales
7- Customer service	8- Etiquette	9- Public Relation
10- Report Writing	11- Presentation Skills	12-Sterss Management

Scientific conferences and community events

- Participation with a research paper in the Second International Scientific Conference titled "Smart Tourism and Destination Identity: Reshaping the Future of Tourism and Hospitality," held in Aswan – Nubia in February 2025
- Participation in the 14th Scientific Conference entitled “Tourism and Geopolitical Changes (Regional and International) ” that held in Hurghada, organized by the Association of Arab Tourism Colleges, Institutes and Departments in 2024
- Participation in the opening ceremony of the Bedaya Initiative under the patronage of the President of the Republic in 2024.
- Attending the Knowledge Youth Forum organized by the United Nations Development Program with the Mohammed bin Rashid Al Maktoum Knowledge Foundation in the UAE and in cooperation with the Ministry of Youth and Sports in 2024 .
- Representing Ministry of Tourism and Antiquities in a workshop entitled “Establishing the Tourism Skills Sector” in cooperation with Egyptian Tourism Federation and European Bank for Reconstruction and Development.
- Attending the activities of the International Defense and Military Industries Exhibition (EDEX) in 2023 .
- Attending the conference “Innovation of ELT in Egyptian Context at Ertigaa International Academy in 2023
- Participant at Financial and Digital Inclusion Summit under supervision of Digital Inclusion that belongs to Ministry of Youth and Sports in 2023 .

Relevant Course work

- Ticketing course at Faculty of Tourism and Hotel management.
- Sales development course at my faculty (Type of customer, How can you deal with each type)
- Marketing and Planning course at my faculty.
- Advertising and publicity course at my faculty.
- Market research and Correspondence course at my faculty.

Skills

Language skills

Arabic: Mother Tongue.

Language	Speaking	Listening	Writing	Reading
English	Excellent	Excellent	Excellent	Excellent
French	Fair	Fair	Good	Good

Computer skills

- Microsoft office (Word , Excel , PowerPoint , Access , Outlook).
- Well knowledge about Information Technology (IT).
- Perfect user for Internet Explorer Browsing, Finding any data , Downloading and uploading.
- Key Board Skills.

Point of strength

- Active, Proactive, Well organized and Ambitious.
- Working under pressure.
- Working with team.
- Eager to learn and criticism.
- Communication and presentation skills.
- Ability to convince and persuade customers.
- Excellent ability to analyze, solve problems based on understanding of the required tasks.

Hobbies and interests

Travelling, Reading , Playing chess and Listening different kind of music.

Personal Data

- D.O.B :1/11/1989
- Nationality: Egyptian
- Military service : Exempt

References

Available upon request.

I hope the above-mentioned qualifications will satisfy your requirement

Thanks for your Time and Concern